WITHDRAWAL/CANCELLATION POLICY

If you wish to cancel your OST registration, contact us online with your request. We must receive your cancellation request in writing. You may receive a refund or credit depending on when you submit your cancellation request: Contact Us | YMCA of Metro Denver https://denverymca.org/contact-us

OST Program Date: (Before or After Care)	Payment Due Date:	To avoid a charge, cancel by:
August 2026	7/15/2026	7/10/2026
September 2026	8/15/2026	8/10/2026
October 2026	9/15/2026	9/10/2026
November 2026	10/15/2026	10/10/2026
December 2026	11/15/2026	11/10/2026
January 2027	12/15/2026	12/10/2026
February 2027	1/15/2027	1/10/2027
March 2027	2/15/2027	2/10/2027
April 2027	3/15/2027	3/10/2027
May 2027	4/15/2027	4/10/2027

Full Day Out Program Date:	Payment Due:	Last Day to register:	No refund if you cancel on or after:
Monday	Time of Registration	Wednesday prior to care	Thursday prior to care
Tuesday	Time of Registration	Thursday prior to care	Friday prior to care
Wednesday	Time of Registration	Friday prior to care	Saturday prior to care
Thursday	Time of Registration	Saturday prior to care	Sunday prior to care
Friday	Time of Registration	Sunday prior to care	Monday prior to care